

10 Year Product Warranty.

All our Artificial grass comes with 10 Year warranty from time of purchase/installation.

The warranty covers, Unusual Wear under normal Circumstances. Uv protection under normal circumstances and Decay under normal circumstances.

Warranty is based on Normal domestic garden use unless specified

Limitations on Coverage of warranty.

1. Burns, cuts, accidents, vandalism, abuse, negligence or neglect;
2. Japanese Knot Weed, Bamboo, Mare's Tail, Tree Root Growth or any other horticultural external influence;
3. Wild animal damage including Badgers, Moles, Foxes and any other none domestic pet;
4. Damage from Dogs, Cats, Rabbits or any other domestic pet inclusive of smell;
5. Reflection from Mirrors and/or glass onto the product;
6. Subsidence or Settlement caused by ground movement and/or tree roots;
7. Any Damage caused by improper installations
10. Any harmful chemical reaction to the Product caused by infill materials;
11. Use of improper footwear or sports equipment;
12. The surface being used for the purpose other than that for which it was designed and installed;
13. Application of improper cleaning methods;
14. Use of cleaning chemicals, herbicides or pesticides;. Failure to properly maintain, protect or repair the Products.